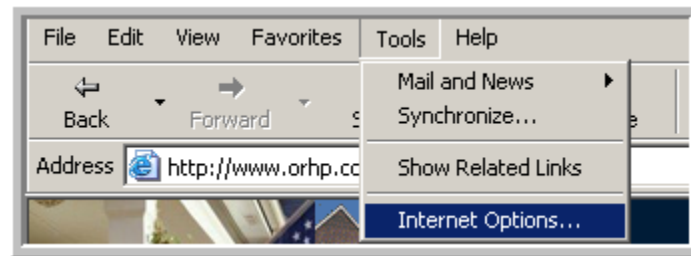


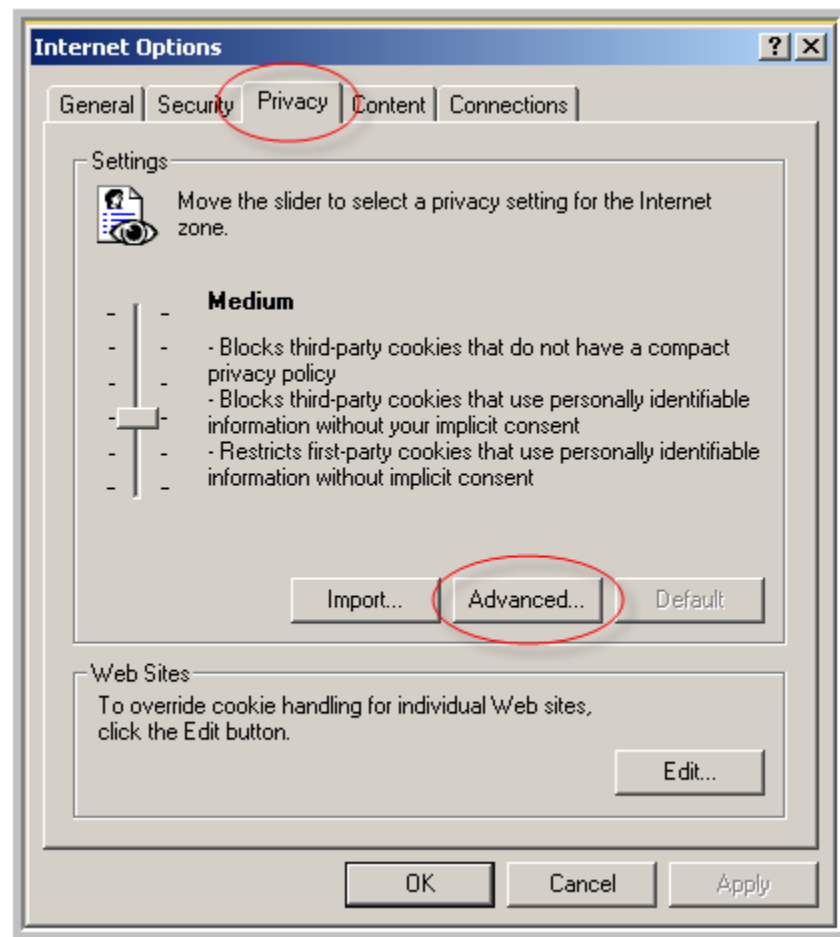
## Enabling Cookies

### Internet Explorer Directions:

- In an open Internet Explorer window, select **Tools**, and then **Internet Options** from the menu.



- Internet Options: Select the **Privacy** tab, and then click on the **Advanced** button.



- Advanced Privacy Settings: Ensure that for both First-party Cookies and Third-party Cookies, the **Accept** option is selected.

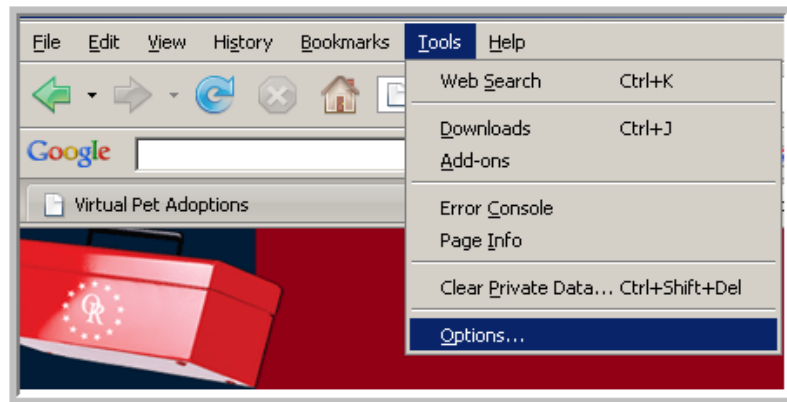
**NOTE: If the radio buttons are grayed out, click the check box to 'Override automatic cookie handling'.**



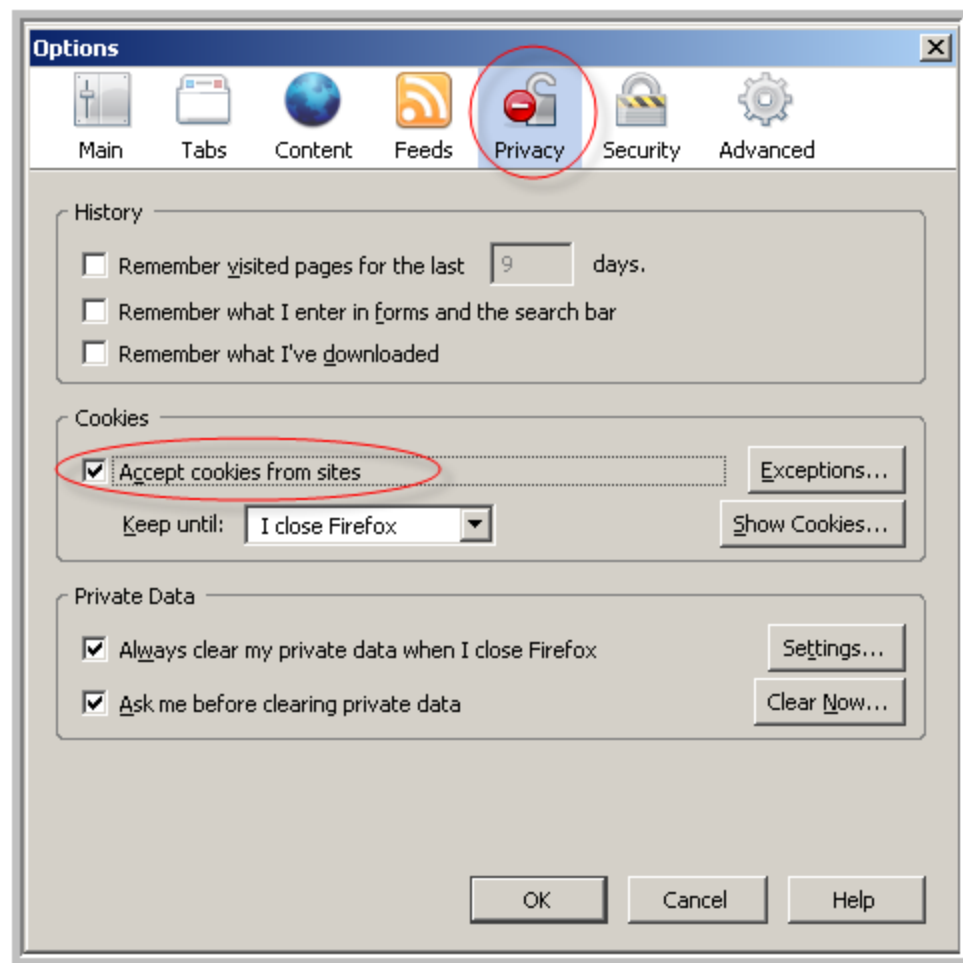
- Click the OK button to close out the dialog boxes.
- Close all Internet Explorer browser windows.
- Open a new Internet Explorer window (your changes will now be effective).

## Firefox Directions:

- In an open browser window, select **Tools**, and then **Options** from the menu.



- Select **Privacy**, and check the box next to 'Accept cookies from sites'



- Click the OK button to close out the dialog boxes.
- Close all Internet Explorer browser windows.
- Open a new Internet Explorer window (your changes will now be effective).